



## Amici's Christmas Booking Pre Order Instructions 2019

Amici Restaurant thanks you for choosing us to celebrate your Christmas Party. To help us both ensure a great level of service we ask you to collect your guests' menu choices in advance and complete the relevant pre-order form. This applies to tables of ten people or more. Once completed this simply can be returned to us either in person or via email at [email@amicispalding.co.uk](mailto:email@amicispalding.co.uk).

In the meantime, we have put a list of some important hints which you may find useful. If you have any further questions or concerns, please don't hesitate to contact us.

### Pre-ordering Hints

- All guests must order from the same Christmas menu, no mix and match with other menus i.e. lunch or a la carte menus unless authorised by management.
- We will require a pre-order of menu choices to be collated & received at Amici at least 48 hours prior to the booking.
- Please let us know in advance of any special dietary requirements which can be written on the pre-order form along with the individual's name.

### Deposit Hints

- To confirm your booking, a non-refundable, non-transferable deposit of either £5 per person for lunch or £10 per person for our evening menu respectively.
- All reservations will remain provisional until this deposit has been received. Failure to pay the deposit may result in the table being used for other bookings. Paid deposits will be deducted on the evening from the final total of the bill.

## Large Parties (20 or more)

- A large party may be split up into smaller tables of around 10. These tables will be set next to each other to assist serving and guest interaction.
- Guests are reminded to ensure they know their menu choices prior to their arrival and also adhere to their booking time/arrival.
- Large parties must be respectful of other guests. Anti-social behaviour towards other dining guests will not be tolerated by our management.
- Amici Restaurant will not tolerate any aggressive or anti-social behaviour towards members of staff or management.
- We don't do separate bills nor do we split bills more than twice. We strongly advise that bills are paid and organised at the table by guests and not at the bar/till area.

## Time of booking

- Please respect your booking time and try to ensure your guests' punctuality.
- Please accept that on the rare occasion you may be waiting a few moments for your table.

## Drink Hints

- Amici Restaurant will gladly serve your drinks at your table. Payment is to be settled at the end of your meal with a bill. Payment can be made either by cash or debit card.

- Individual small drinks cannot be paid for at the bar using a debit or credit card.
- Specific drinks such as Pitchers, Wine, Prosecco, Champagne or Cocktails can be pre-ordered in advance and arranged to be paid with the bill. Please specify if you would like this to be organised for your party at time of pre-order.

### ALTERATIONS

- Should you wish to cancel your reservation, decrease or increase numbers, please call the restaurant at your earliest convenience and within business hours.
- The deposit paid is non-refundable and non-transferable.
- Cancellations or a decrease in party numbers made after the deposit has been paid, will lose this deposit.

### Contact

- 01775 767696
- email@amicispalding.co.uk
- 2 Vine Street, Spalding, Lincolnshire, PE11 1AN
- Management are Ivan & Ivone Pastore

### Our Commitment & Promise to you

Thank you for choosing Amici Restaurant for your Christmas Party. We are a team of dedicated and committed individuals, our aim to offer a professional & memorable service. We offer fresh ingredients that are prepared and cooked on the premises. Our kitchen team are trained and passionate professionals. However, from time to time mistakes can happen. However, we are always happy to rectify any situation to your satisfaction. We look forward to welcoming you and your guests and hope that you will recommend us to your family, friends and business associates.