

Amici's Christmas Booking

Pre-Order Instructions 2025

Amici Restaurant warmly thanks you for choosing us to celebrate your Christmas party.

To help us provide the best possible service, please collect your guests' menu choices in advance and complete the pre-order form provided. Once filled in, you can return the form to us either in person or by email (details included).

In the meantime, we've put together a list of useful tips you may find helpful. If you have any questions or concerns, please don't hesitate to get in touch.

Pre-Order Guidelines

- All guests are required to order from the same Christmas menu, unless prior approval has been given by management.
- Please submit your group's completed pre-order at least **96 hours (4 days)** before your booking.
- Inform us in advance of any special dietary requirements — these can be noted on the pre-order form alongside each guest's name.

Deposit Information

- To secure your booking, a **non-refundable and non-transferable deposit of £15 per person** is required when submitting your pre-order.
- Deposits can be paid by debit/credit card over the phone or in person at the restaurant.
- Please note: bookings will remain provisional until the deposit has been received, and failure to pay may result in your table being released for other guests.
- All paid deposits will be deducted from your final bill on the evening.

Large Parties (8+ Guests)

- For service efficiency, larger groups may be split into smaller tables of around 10 guests each. These tables will be placed next to one another to allow easy interaction and smooth service.
- We kindly ask all large groups to be considerate of other diners. Anti-social behaviour towards fellow guests will not be tolerated.
- Amici Restaurant has a zero-tolerance policy for any aggressive or anti-social behaviour towards our staff or management.
- We do not provide individual or separate bills and can only split the total bill a maximum of **two ways**.
- We kindly ask that guests organise and settle payments **at the table** rather than at the bar or till area.

Time of Booking

- Please respect your allocated booking time and encourage your guests to arrive promptly.
- On rare occasions, there may be a short wait for your table — we appreciate your understanding and patience.





Drinks Information

- Amici Restaurant will be happy to serve all drinks directly to your table. Payment for drinks will be added to your main bill and settled at the end of your meal by cash or debit card.
- Please note that individual small drinks cannot be paid for separately at the bar using a debit or credit card.
- Selected drinks such as pitchers, wine, prosecco, champagne, or cocktails can be **pre-ordered in advance** and included on your final bill — please let us know if you would like to arrange this.

Alterations

- If you need to cancel your reservation or change the number of guests, please contact the restaurant as soon as possible during business hours, or leave a clear message on our voicemail.
- Please note that all deposits are **non-refundable and non-transferable**.
- Any cancellations or reductions in guest numbers made after the deposit has been paid will result in the **loss of the deposit** for those guests.

Contact

-  01775 767696
-  email@amicispalding.co.uk
-  2 Vine Street, Spalding, Lincolnshire, PE11 1AN
-  Management: Ivan & Ivone Pastore

Our Commitment & Promise to You

Thank you for choosing Amici Restaurant to celebrate your Christmas party.

We are a team of dedicated and passionate professionals, committed to providing you with a memorable and seamless dining experience. All our dishes are prepared and cooked on the premises using fresh, quality ingredients by our skilled kitchen team.

While we strive for perfection, we acknowledge that occasional mistakes can happen — and should this occur, we will always do our utmost to resolve any issue promptly and to your satisfaction.

We look forward to welcoming you and your guests, and we hope your experience with us inspires you to recommend Amici to your family, friends, and colleagues.